

Emergency Repairs Completed in Target %

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total
MAYNARD COOPERATIVE HA	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
ROSS WALK HOUSING COOPERATIVE	100.00%	100.00%	100.00%	100.00%	100.00%	98.61%	100.00%	99.73%
Total	100.00%	100.00%	100.00%	100.00%	100.00%	99.25%	100.00%	99.86%

zProperty Ownership	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	Total
MAYNARD COOPERATIVE HA	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
ROSS WALK HOUSING COOPERATIVE	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	98.81%
Total	100.00%	100.00%	92.31%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.36%

Routine Repairs Completed in Target %

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total
MAYNARD COOPERATIVE HA	91.67%	91.47%	98.12%	87.64%	89.84%	94.80%	91.39%	92.02%
ROSS WALK HOUSING COOPERATIVE	92.86%	90.96%	97.31%	90.87%	90.40%	96.03%	89.56%	92.59%
Total	92.31%	91.18%	97.73%	89.32%	90.11%	95.40%	90.39%	92.31%

zProperty Ownership	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	Total
MAYNARD COOPERATIVE HA	96.88%	95.35%	96.97%	95.12%	90.74%	95.24%	97.87%	97.78%	100.00%	100.00%	97.62%	97.62%	96.43%	96.50%
ROSS WALK HOUSING COOPERATIVE	86.21%	92.68%	91.89%	100.00%	92.86%	97.22%	98.28%	96.97%	100.00%	100.00%	95.65%	100.00%	100.00%	96.41%
Total	91.80%	94.05%	94.29%	97.70%	91.67%	96.15%	98.10%	97.44%	100.00%	100.00%	96.59%	98.57%	98.51%	96.46%

Repairs Raised - All																
zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total								
MAYNARD COOPERATIVE HA	69	366	499	604	660	610	199	3,007								
ROSS WALK HOUSING COOPERATIVE	76	481	472	630	585	581	224	3,049								
Total	145	847	971	1,234	1,245	1,191	423	6,056								

zProperty Ownership	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026	Total
MAYNARD COOPERATIVE HA	36	52	42	48	67	59	66	57	40	51	56	60	36	28	698
ROSS WALK HOUSING COOPERATIVE	41	47	49	59	54	46	69	48	49	38	58	40	47	36	681
Total	77	99	91	107	121	105	135	105	89	89	114	100	83	64	1,379

Repairs Raised - Emergency

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total								
MAYNARD COOPERATIVE HA	18	59	62	57	76	61	18	351								
ROSS WALK HOUSING COOPERATIVE	16	57	62	70	65	72	25	367								
Total	34	116	124	127	141	133	43	718								

zProperty Ownership	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026	Total
MAYNARD COOPERATIVE HA	2	4	4	5	10	8	9	4	2	8	6	8	3	1	74
ROSS WALK HOUSING COOPERATIVE	7	4	9	5	7	4	7	9	5	6	7	9	5	4	88
Total	9	8	13	10	17	12	16	13	7	14	13	17	8	5	162

Repairs Raised - Routine

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total								
MAYNARD COOPERATIVE HA	48	258	319	437	512	481	151	2,206								
ROSS WALK HOUSING COOPERATIVE	56	343	297	471	479	453	182	2,281								
Total	104	601	616	908	991	934	333	4,487								

zProperty Ownership	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026	August 2026	Total
MAYNARD COOPERATIVE HA	32	43	33	41	54	42	47	45	31	34	42	42	28	21	18	553
ROSS WALK HOUSING COOPERATIVE	29	41	37	46	42	36	58	33	42	25	46	28	39	27	42	571
Total	61	84	70	87	96	78	105	78	73	59	88	70	67	48	60	1,124

Repairs Raised by Interfinder

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total
MAYNARD COOPERATIVE HA	7	57	78	112	109	91	18	472
ROSS WALK HOUSING COOPERATIVE	6	44	46	106	80	79	21	382
Total	13	101	124	218	189	170	39	854

zProperty Ownership	April 2025	May 2025	June 2025	July 2025	August 2025	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026
MAYNARD COOPERATIVE HA	8	6	4	10	7	6	8	8	9	13	4	8	7	2	3	5
ROSS WALK HOUSING COOPERATIVE	4	8	6	8	5	5	5	4	18	3	9	4	4	2	9	2
Total	12	14	10	18	12	11	13	12	27	16	13	12	11	4	12	7

Average Work Days To Complete

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total
MAYNARD COOPERATIVE HA	8.56	9.53	7.77	10.76	9.88	7.68	8.28	9.10
ROSS WALK HOUSING COOPERATIVE	7.98	9.18	8.20	10.11	9.60	7.24	5.39	8.66
Total	8.25	9.33	7.98	10.42	9.74	7.47	6.75	8.88

zProperty Ownership	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022
MAYNARD COOPERATIVE HA	7.20		10.14	8.38	7.88	9.86	12.54	12.58	10.42	7.96	7.00	7.86	8.38	9.22	7.31	9.64
ROSS WALK HOUSING COOPERATIVE	8.50		9.33	7.68	8.94	6.78	10.68	11.76	7.64	8.79	7.83	8.07	11.86	10.07	7.47	8.92
Total	7.78		9.74	7.96	8.43	8.29	11.62	12.06	8.81	8.38	7.51	7.98	10.25	9.73	7.42	9.18

First Time Fix

zProperty Ownership	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	Total
MAYNARD COOPERATIVE HA	89.86%	85.52%	75.55%	67.05%	73.94%	76.85%	86.17%	75.96%
ROSS WALK HOUSING COOPERATIVE	94.74%	80.46%	73.09%	70.32%	73.50%	76.30%	88.41%	75.97%
Total	92.41%	82.64%	74.36%	68.72%	73.73%	76.58%	87.34%	75.96%

zProperty Ownership	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022
MAYNARD COOPERATIVE HA	100.00%		93.33%	81.48%	95.65%	82.76%	80.00%	83.87%	81.25%	81.25%	88.46%	87.10%	93.55%	89.66%	85.19%	83.33%
ROSS WALK HOUSING COOPERATIVE	100.00%		100.00%	89.19%	95.83%	92.59%	77.78%	63.83%	75.56%	84.38%	83.78%	75.00%	84.44%	82.05%	88.00%	76.00%
Total	100.00%		96.72%	85.94%	95.74%	87.50%	78.89%	71.79%	77.92%	82.81%	85.71%	80.28%	88.16%	85.29%	87.01%	78.75%