

Welcome to My asra

My asra is the quickest and easiest way to manage your home online. Why not join the thousands of our customers who are already part of our Digital Community?



Quick & Easy

- Available 24 hours a day, 7 days a week
- Accessible from anywhere
- Safe and secure



Repairs

- Diagnose repairs
- Live appointment choices
- View your repair history
- Track progress



Account

- Keep track of your account
- Check your rent balance
- Make a payment
- Set up a Direct Debit



Report & Request

- Report pests
- Request fobs & keys
- Request a refund
- Make an arrangement



Regular Updates

More new features are regularly being added to further enhance your My asra experience



Find out more

You can find more information about My asra by visiting www.pahousing.co.uk



scan me

How to register?

1 Use any internet enabled device to visit **my.asra.org.uk** or download the app.

2 Register by using your **payment reference** and an **email address**.

3 You will then receive an email from PA Housing containing a link. Click the link to **verify your account**.

4 Log on using your **Username** (email address) and the **password** you created.



"Navigating around the site is straight forward and I found everything I needed in one easily accessible place"

Ashley Sleaford



"Being able to check my details and to raise a repair anywhere at anytime are the biggest selling points for me"

Kathy Leicester



"I would certainly recommend other customers to download it, as it makes you feel more in control of your tenancy and just like reviewing your banking online; it can be checked anytime and anywhere."

Katrina Leicester



**What our customers
have to say about My asra**